



## ENHANCED MEDICAL CREDENTIAL CHECK

### Dear Provider:

We are writing you regarding an important announcement regarding your ID.me account. A new ID.me requirement called ENHANCED MEDICAL CREDENTIAL CHECK goes into effect Thursday, August 11, 2022. As a medical provider using ScriptSure Cloud E-Prescribing (Daw Systems, Inc.), you must perform this check. This check applies to you if you use ScriptSure as a standalone system or if it is integrated into your existing EMR. (You can view the same requirement on our website for anyone concerned about the validity of this email: <https://www.dawsystems.com/> (see top of web page).

### **What is the reason for the ENHANCED MEDICAL CREDENTIAL CHECK?**

ID.me is used in ScriptSure Cloud ERX to prove your identity when you created a login and it is used to approve controlled prescription orders. This requirement is to combat fraud and ensure the security and integrity of the electronic network. On your next login to ID.me, you will be prompted to enter your **NPI and DEA Number and DEA state**. When you submit your licenses, ID.me validates the licenses. You only need to do this once. If you have MULTIPLE DEA #'s, you will want to use the one registered in ScriptSure.

### **Who needs to do this?**

Only providers that prescribe controlled substances.

### **What do you need and how long does it take?**

You need your NPI number, DEA number and DEA State. The process takes approximately 2 minutes. The check is immediate after you enter the credentials.

### **Do you have to do this? What happens if you don't do the check?**

Yes, all providers must do this. If the checks fail or the licenses are entered incorrectly, you can try again. If you continue to fail you can read the screen to complete a form for ID.me and they will check the credentials manually. If you do not do this, you will not be able to prescribe controlled substances until you do.

### **When can you do this?**

You can click the button below to do the check **now** OR you will be auto-prompted

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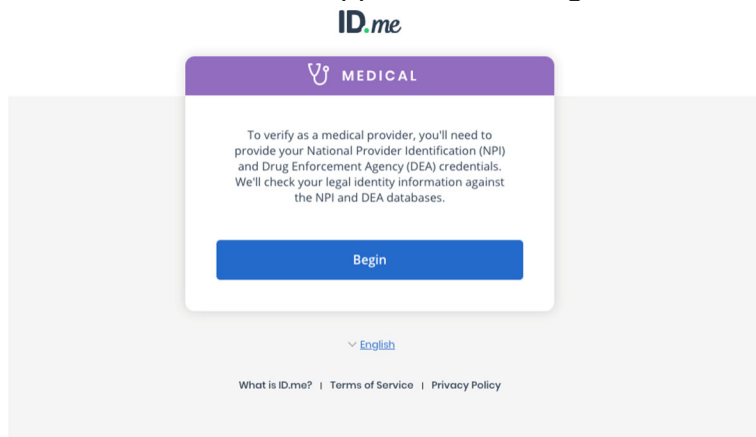
to do this on prescribing your next controlled prescription (on the next login to ID.me while prescribing).

**Click the button below to start the update:**

[BEGIN ENHANCED MEDICAL CREDENTIAL CHECK](#)

### ***Steps to complete:***

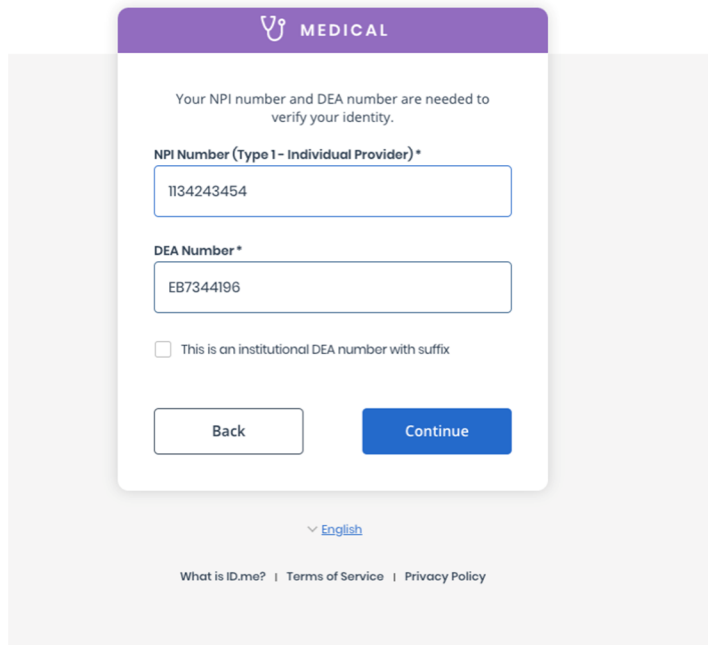
1. The screen below will appear. Click Begin.



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2. Enter either NPI and/or DEA on the following screen:

ID.me



The image shows a screenshot of the ID.me Medical verification interface. At the top, there is a purple header with the ID.me logo and the word 'MEDICAL'. Below the header, a message states: 'Your NPI number and DEA number are needed to verify your identity.' There are two input fields: 'NPI Number (Type 1 - Individual Provider)\*' containing the value '1134243454' and 'DEA Number\*' containing the value 'EB7344196'. A checkbox labeled 'This is an institutional DEA number with suffix' is currently unchecked. At the bottom of the form, there are two buttons: 'Back' and 'Continue'. Below the form, there is a language selection dropdown set to 'English' and a footer with links for 'What is ID.me?', 'Terms of Service', and 'Privacy Policy'.

✓ MEDICAL

Your NPI number and DEA number are needed to verify your identity.

NPI Number (Type 1 - Individual Provider)\*

1134243454

DEA Number\*

EB7344196

This is an institutional DEA number with suffix

Back Continue


English

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3. Review the information that pre populates from the NPI/DEA databases:

ID.me

 MEDICAL

Please confirm the following information pertaining to your role as a medical provider.

**NPI Number (Type 1 - Individual Provider)**

**State License Number**

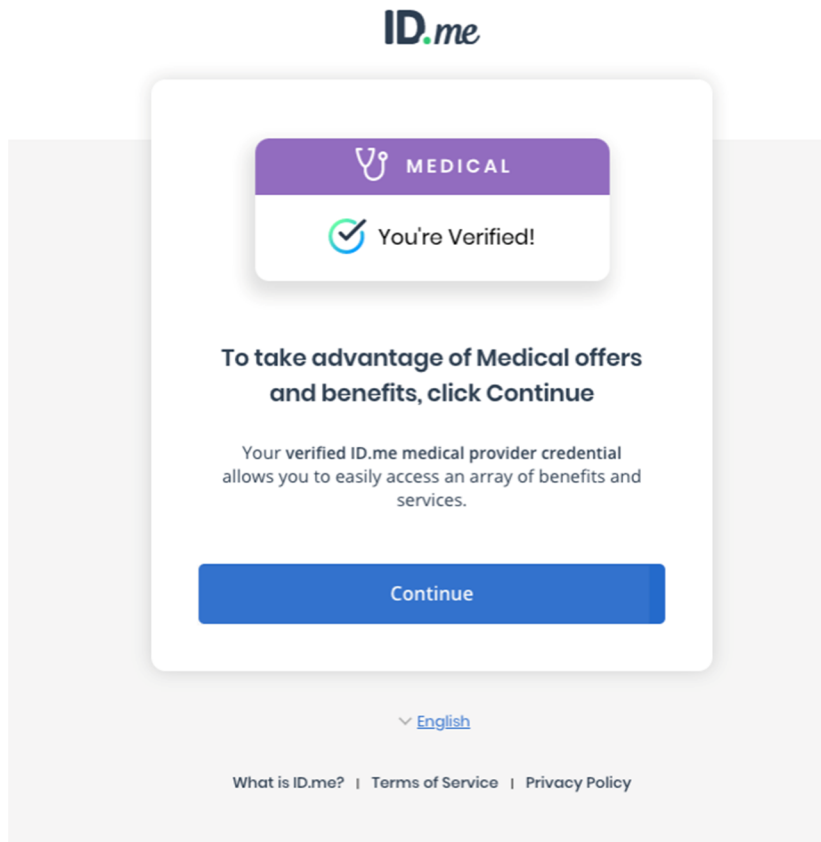
**Issuing State**

**Specialty**

[English](#)

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4. If successful, you will see the following success screen:



5. If successful, click **Continue** and then allow on sharing back to ScriptSure.

Thank you for your understanding and attention to this matter as ID.me and Daw Systems, Inc. (ScriptSure Cloud ERX) continue to enhance security to mitigate the risk of health care fraud.

Questions - email [support@dawsystems.com](mailto:support@dawsystems.com)

### **Support Team**

Daw Systems, Inc.