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November 2, 2023
DAW SYSTEMS, INC.
ScriptSure Cloud v3.0

MANDATORY DISCLOSURE LETTER

To Drummond Group:

For public release and exact language used for our website and marketing distributions:

Depending on the needs of the users of the certified product listed above, ScriptSure Cloud v3.0 users will face the following type of additional costs, contract obligations and technical and practical limitations in many deployments. Please consult your sales representative for more information. The table below and additional text indicates costs that a user should be aware of and can expect as well as contracts, disclosures and limitations.

This language is available and displayed on our website here: <https://www.dawsystems.com/eprescribing.html>



COSTS & LIMITATIONS

Users of ScriptSure Cloud v3.0 will face the following type of costs in many deployments. Please consult your sales representative for more information. The table below shows costs that a user can expect:

Cost related to ScriptSure Cloud application	Costs
Costs/Fees to Use the Certified Software	<i>Users can purchase the software as a monthly license or annual license with support. Monthly and annual license purchases can expect monthly or annual charges at the rate with any discounts extended for use of the application. Each DEA-licensed user or user with an NPI number entered on their profile incurs a charge. The license fees and annual support charges give end user access to application production environments, updates, database updates, upgrades and technical support. Additional fees apply for users that would like to Electronically Prescribe Controlled Substances (EPCS).</i>
Required 3rd Party Software	<i>ScriptSure Cloud ERX requires no 3rd party software be purchased, but Google Chrome is recommended download for use of this application. For users that need to Electronically Prescribe Controlled Substances (EPCS), those users must get identity proofed and purchase a security token from our partner ID.ME in order to EPCS. The costs for EPCS are separate from the license fees to use the application.</i>
Support	<i>Support is included with license purchases. Support can be either email or telephone support during service level hours.</i>
Drug Database Usage	<i>Base drug database usage fees are included in the monthly and annual fees. Users can upgrade to get more drug database information (e.g. enhanced drug descriptions and features).</i>
Document Storage	<i>There are no fees to store base data of the application, but for documents uploaded to ScriptSure Cloud ERX, there are fees for document storage. These fees are based on the end users amount of space utilized.</i>
Optional Prescription Printing	<i>We offer prescription-sized printer and secure prescription paper as needed. Users can opt to use any HP-Compatible printer of their choosing.</i>



Setup and Installation	<i>With ScriptSure Cloud ERX, the initial setup can be done through self-paced, self-service windows from within the settings and buy now functions on the site, or ScriptSure staff can assist with setup at no charge.</i>
Reinstallation	<i>ScriptSure Cloud ERX does not require an installation. For provider users, installation of ID.me MFA application on a mobile device is required in order to EPCS; this is a simple download via the APP store on a mobile device.</i>
Custom report generation	<i>One-time fee for ScriptSure Cloud ERX.</i>
Custom export of patient data for migration	<i>One-time fee or ScriptSure Cloud ERX with limitations - consult a sales rep. for more detail.</i>
3rd party integrated apps in ScriptSure	<i>ScriptSure contains the ability to add 3rd party applications. These applications typically carry monthly or annual fees for their use. ID.ME functionality for ID Proofing and EPCS token is an example of a 3rd party integrated application.</i>
Data Interfaces	<i>Custom programming to interface to 3rd applications for sharing data is typically a one-time fee, but in certain circumstances can carry monthly or annual maintenance fees depending on complexity. Rest APIs are available for this.</i>
E-Prescribing Controlled Substances	<i>For users that would like to Electronically prescribing controlled substances (EPCS), there are additional monthly or annual fees and there is a requirement to purchase a 2-factor authentication hard token device or soft token for secure sending; additional cost for the token may need to be paid to third parties (e.g. Yubico for hard tokens) for these security tokens. Soft tokens are available through ID.ME for the ScriptSure Cloud ERX application.</i>
Cost for Meaningful Use Certified Products	<i>There are no limitations or additional costs for the certified module(s).</i>



Contracts & Limitations

- All users must sign a agree to Terms of Use, Privacy Policy and Code of Conduct for use of the ScriptSure products. The term of the contracts can be for 6 months, 12 months or shorter/longer durations under certain circumstances.
- All users must accept End User License Agreement (EULA; available to users prior to purchase.
- ScriptSure functions on any web-connected device with an approved browser.
- The ScriptSure Cloud v3.0 certification from ONC-ACB is limited to ambulatory care settings.
- Any users that want to EPCS must undergo identity proofing by answering personal financial questions and purchase a security device and security certificate. Daw Systems, Inc. will link or assist end user to where the identity proofing and token purchase can occur; this may be through 3rd party security companies that ID proof and issue tokens.
- All accounts must sign a Business Associate Agreement (BAA) with Daw Systems, Inc. in order to comply with HIPAA.

A handwritten signature in black ink, appearing to read 'Adam Forman', positioned above a horizontal line.

Adam Forman
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