

ScriptSure®

Quick Start Guide

Version 7.6



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ScriptSure by Daw Systems Inc.

(866) 755-1500

support@dawsystems.com

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LAUNCHING SCRIPTSURE

To launch the program, double-left click the ScriptSure Icon from your desktop.



The program splash screen will appear followed by the Login Window.



LOGIN WINDOW

To login, each user must enter a User Name and password. This username and login is either provided by your system administrator or Daw Systems staff directly.

The image is a screenshot of a "Login" window. The window has a light blue title bar with the text "Login" and a close button. The main area is white with a light blue border. It contains two text input fields. The first is labeled "User Name" and has a small vertical cursor on the left. Below it is the text "Contact system admin if you forgot your user name". The second is labeled "User Password" and is empty. Below it are two blue hyperlinks: "Forgot your password?" and "Change Password". At the bottom, there is a line of text: "The system should only be accessed by authorized users". At the very bottom, there are two buttons: "OK" and "Quit".

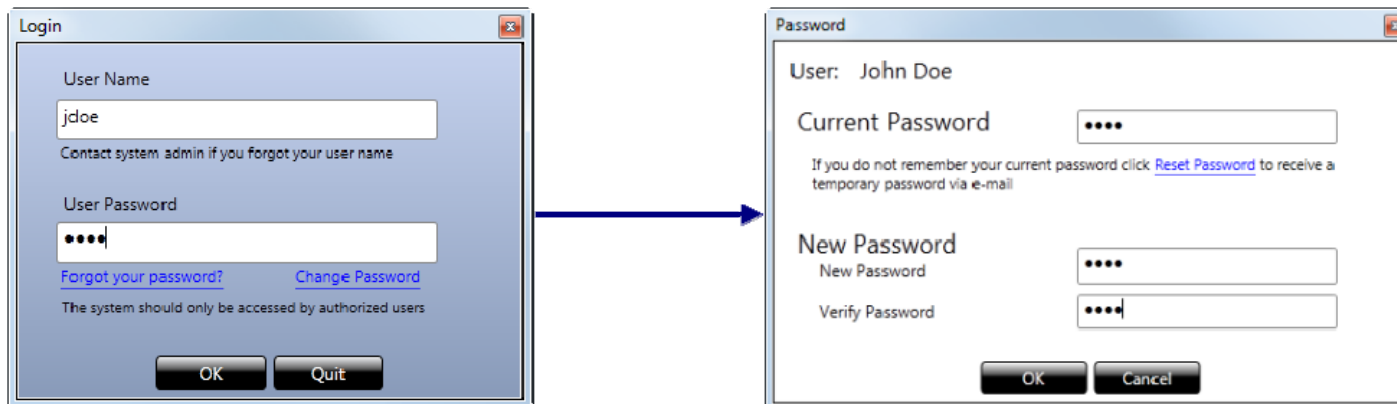
USER LOGIN

If this is your first time logging in, you will need to complete setup options:

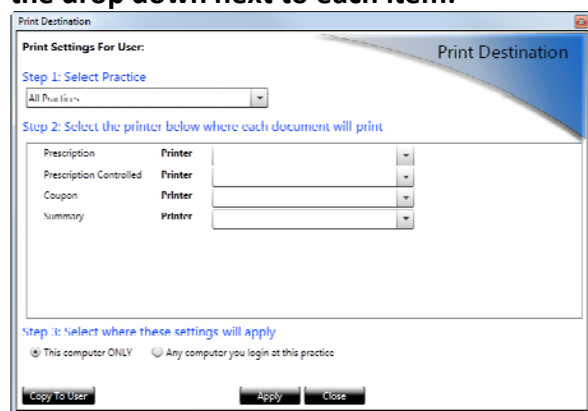
User Name: By default, User Name is the first letter of your first name and your entire last name (all lowercase).
For example: John Doe would use User Name **jdoe**

Password: The password for all users for first login the password is **pass**

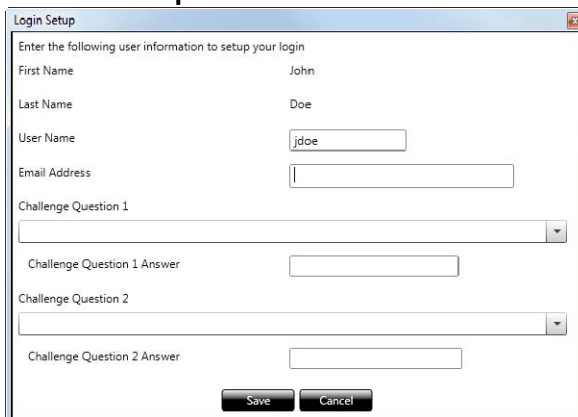
1 After you enter your username and password you must select a new password:




2 The next step is to set the destination for printed items. Indicate where prescriptions and other reports will print by selecting a printer from the drop down next to each item:



3 Finally, you will be able to modify your User Name, enter an email and challenge question and answer fields to complete account setup.

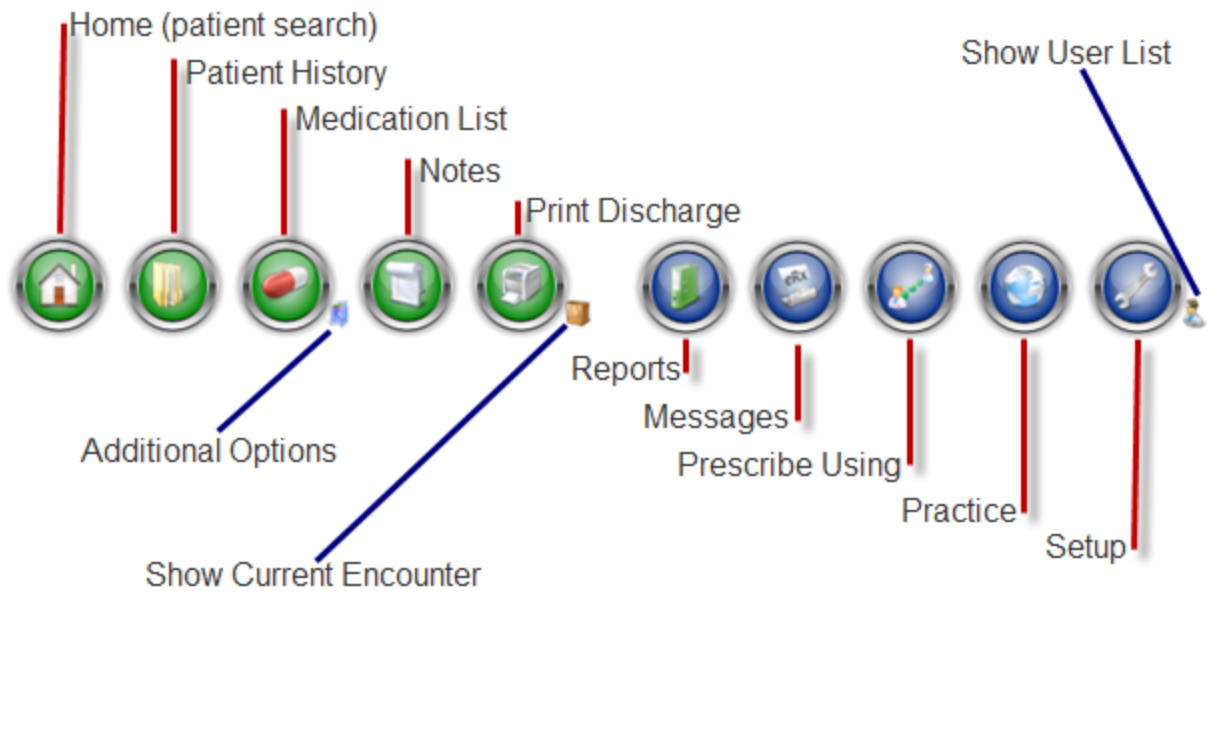


Change User:

- To login under another username after the program is open, click the small doctor icon on the toolbar at the bottom right  and the Login Window will appear.

NAVIGATING SCRIPTSURE - TOOLBAR

Appearing at the bottom of the screens, there is a Picture Toolbar that can assist you in moving through the program:



Roll-over each icon and a tool-tip (quick-description) will appear that describes the function of the button. **Please note some icons may not appear-based on the features activated in the setup menu or modules purchased.**

The top of the screens shows a patient-specific toolbar giving you information on the selected patient: Name, Address, Phone, Insurance, DOB, Gender, Office ID, and allergies:

PALTROW, Bruce			Input	Birth01-Feb-1945 (64y)	GenderFemale	Office Id18
Address 2645 Mulberry Lane, To...			Phone and email (419) 855-3055	Insurance (1)	Click to modify cubes...	Reset Layout
					No known allergies	

TIP: Click on the toolbar to expand it and see more information:

PALTROW, Bruce			Input	Birth01-Feb-1945 (64y)	GenderFemale	Office Id18
Address 2645 Mulberry Lane, To...			Phone and email (419) 855-3055	Insurance (1)	Click to modify cubes...	Reset Layout
Usual address 2645 Mulberry Lane Toledo OH 54360 View all addresses			Home (419) 12345 Work (51) Click here to expand or collapse Mobile (419) 255-3535 Email daw451@yahoo.com View all contact details	Insurance (1) XHUBPBM (Retail: Yes) (Mail Order: Yes) (Health Plan: N/A)	Allergies Demographics Diagnosis	No known allergies View allergy record



SCREEN DESIGN AND CUBES

ScriptSure allows you to customize the software screens to meet your specific preferences.

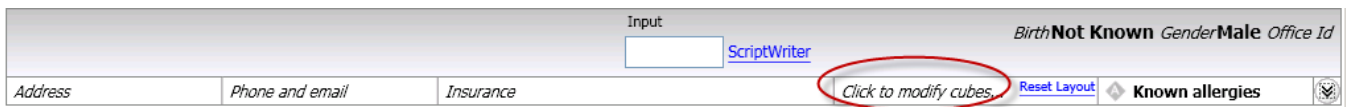
The Home Screen of ScriptSure functions as a Dashboard for each user. From this screen, you can pick and choose the information you would like on screen. The following Cubes can be turned on or off as the user desires; as delivered, the Patient Search cube is active.

- Patient Search
- Add Patient
- Electronic messages
- News
- Previous Patient
- Schedule

To turn on a cube on the Home Screen:

1  Click the  button on the toolbar at the bottom of the screen.

2 On the toolbar at the top of the screen, **“Click to Modify cubes...”**



3 A drop down window will appear with the Cubes that are available to open. Click on a cube name to open (i.e. Electronic Messages).



TIPS:

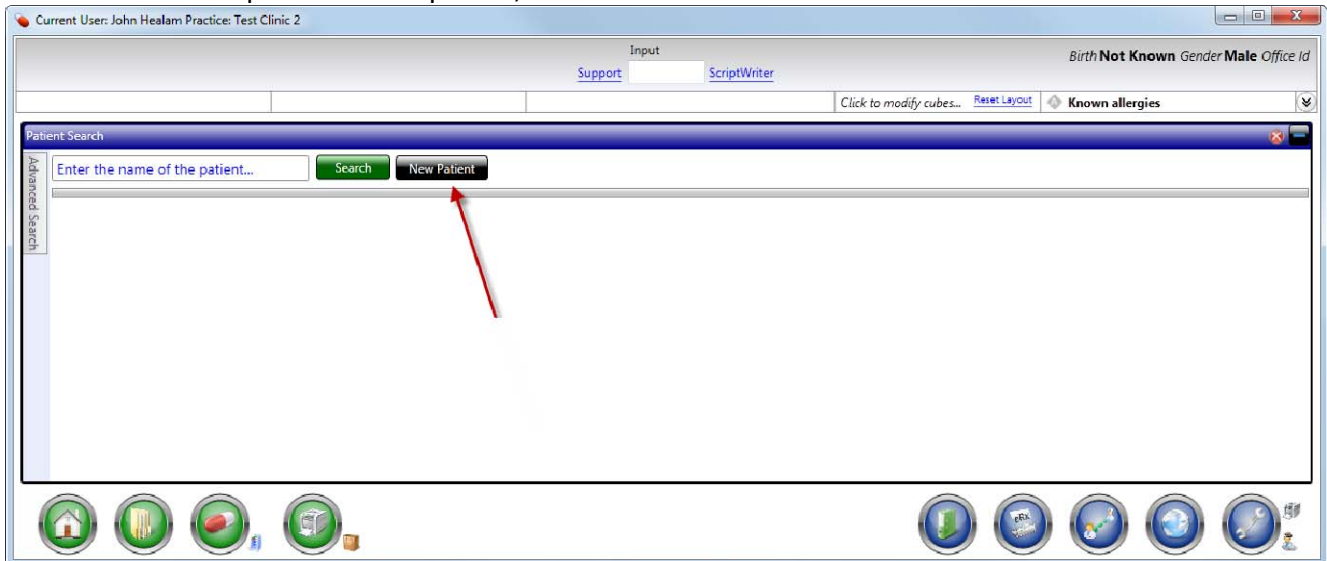
- Each cube can be expanded by clicking the sizing button on the top right.
- The Screen view can be reset by clicking the [Reset Layout](#) link.
- To close a Cube that has been opened, click the X on the top right corner of the cube.

ADD A NEW PATIENT



1 Click the button on the toolbar at the bottom of the screen.

2 To add a new patient to ScriptSure, click the **New Patient** button on the Home Screen





3 The Add Patient Window will open, allowing you to enter the new patient's information in the fields. **Note:** Several fields are required to create prescriptions; first name, last name, DOB, gender, address and atleast one phone # (cell, home or work).

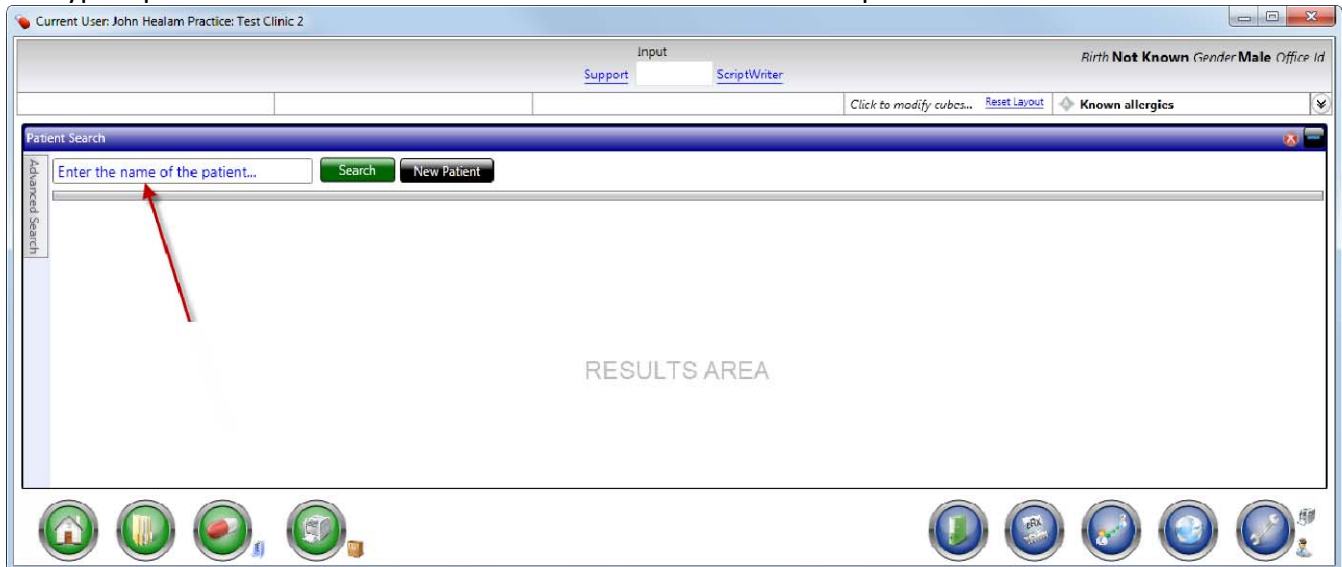
4 Be sure to click the **Save** button when complete.

Note: After saving the patient, you will be prompted to answer an allergy question:

Answering this question simply records if the patient has an allergy. It does not prompt you to actually ADD an allergy for the patient.

SELECTING A PATIENT

1 To retrieve a patient record, begin at the Home (patient search screen). If you are not currently at the Home screen, click  at the bottom of the screen. In the search box (see red arrow below) you can type a patient's last name and click  to locate that patient.



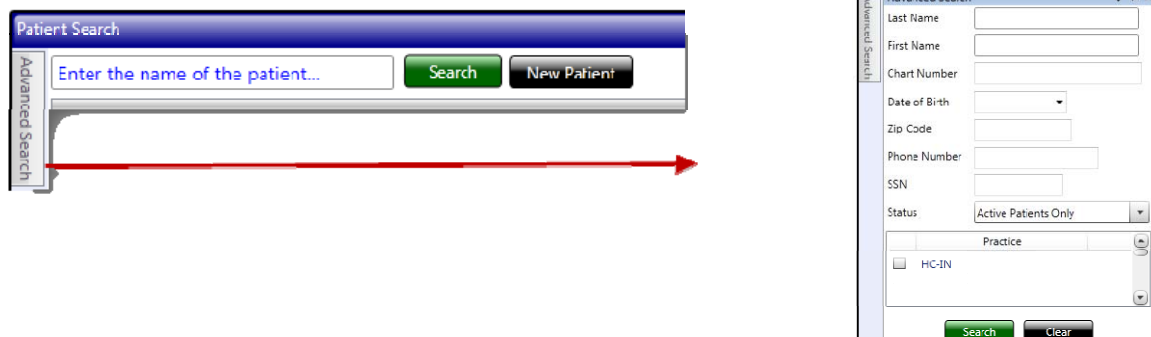
2 Patient's that match the name entered will appear in the results area. Select the desired patient by double-left clicking on the patient row. In the example below, the search is for **Patient, Bob**



The screenshot shows the 'Patient Search' window with a table of results. The table has columns for Last Name, First Name, Status, Chart Number, DOB, and Address. Two rows are visible: one for 'Patient Bob' and one for 'Patient Dave'.

Last Name	First Name	Status	Chart Number	DOB	Address
Patient	Bob	Active	403-6-	04/01/1971	1 Dunwoody Road
Patient	Dave	Active	403-7-	04/01/1988	1 Biscayne Blvd

Please note: There is an **Advanced Search** button next to the search box. Click to expand it and you will see other fields to help you locate a patient.



OPEN A PATIENT CHART

1 Select a patient from the Home Screen (see Pg. 7 above).

2 Click the Patient History button to open a patient chart if you are on another screen:



Click through the tabs at top of window to view areas of patient chart. After the Patient History Screen has opened, you can enter and view diagnosis information, medications, etc. (As the screen is customizable, your delivered version may look slightly different than the screen-shot below).

3 The Patient Chart will open initially to the PATIENT MEDICATION history tab of the chart:

Here you can click the different tabs to view other chart information

PALTRAW, Bruce Input: ScriptWriter Birth 01-Feb-1945 (64y) Gender Female Office Id 18

Address 2645 Mulberry Lane, To... Phone and email (419) 855-3055 Insurance (1) Click to modify cubes... Reset Layout No known allergies

Allergies Demographics **Diagnosis** Information Sheets Medical Condition Notes

Patient Medication Action Insurance Print Drug History Deleted Drug History

Status	Visit Date	Fill Date	Drug Name	Drug Format	Refill	Expiration	Pharmacy
New Prescription	10/11/2009	10/11/2009	CeFTIN Oral	250 mg Tab 20 Tablet	0	10/21/2009	
New Prescription	10/11/2009	10/11/2009	Flonase Nasl	50 mcg/dose Inha (120 Sprays/Tube) tube 1 Tube 1 Spray(s) Once Daily in each nostril	0	02/08/2010	

Drug History Download Print Downloaded Drug History

Fill Date	Drug Name	Drug Format	Refill	Expiration	Pharmacy
08/16/2009	Accu-Chek Comfort Curve Test InVt	Strip 100.0 Not Specified Not Specified	0	09/15/2009	WALGREENS #00000
08/23/2009	Accu-Chek Softclix Lancets Misc	Misc	0	09/22/2009	WALGREENS #00000

Certain information may not be available or accurate in this report, including items that the patient asked not be disclosed due to patient privacy concerns, over-the-counter medications, low cost prescriptions, prescriptions paid for by the patient or non-participating sources, or errors in insurance claims information. The provider should independently verify medication history with the patient.

Preview On

TIP: You can re-prescribe a medication from history by clicking the printer icon at the start of the medication row.

OPEN A PATIENT CHART (Continued)

- Click the **Action** button to change the medication view (e.g. Click Show only Current Medications).

- View past medications prescribed for the patient here. You can re-prescribe a medication in the same format as delivered previously by clicking on the **PRINTER** button.

- Here you **can** view the medications for this patient that were prescribed by other providers. This data is retrieved from pharmacies and PBM companies that store past prescription data. This Drug History Download information can be helpful in determining what the patient has taken or is currently taking. *Please note that this download list may not represent all medications the patient has been prescribed.*

The screenshot shows a patient chart for Bruce Paltrow. The 'Patient Medication' section is active, displaying a table of 'All Current Medications'. Below this, the 'Drug History Download' section shows a list of past prescriptions. The interface includes various navigation buttons and a status bar at the bottom.

Status	Visit Date	Fill Date	Drug Name	Drug Format	Refill	Expiration	Pharmacy
New Prescription	10/11/2009	10/11/2009	CefTIN Oral	250 mg Tab 20 Tablet	0	10/21/2009	
New Prescription	10/11/2009	10/11/2009	Flonase Nasal	50 mcg/dose Inha (120 Sprays/Tube) 1 Tube 1 Spray(s) Once Daily in each nostril	0	02/08/2010	
	08/16/2009		Accu-Chek Comfort Curve Test Invnt	Strip 100.0 Not Specified Not Specified	0	09/15/2009	WALGREENS #00000
	08/23/2009		Accu-Chek Softclix Lancets Misc	Misc	0	09/22/2009	WALGREENS #00000

TIP: You can also view the other portions of the chart by clicking one of the tabs:



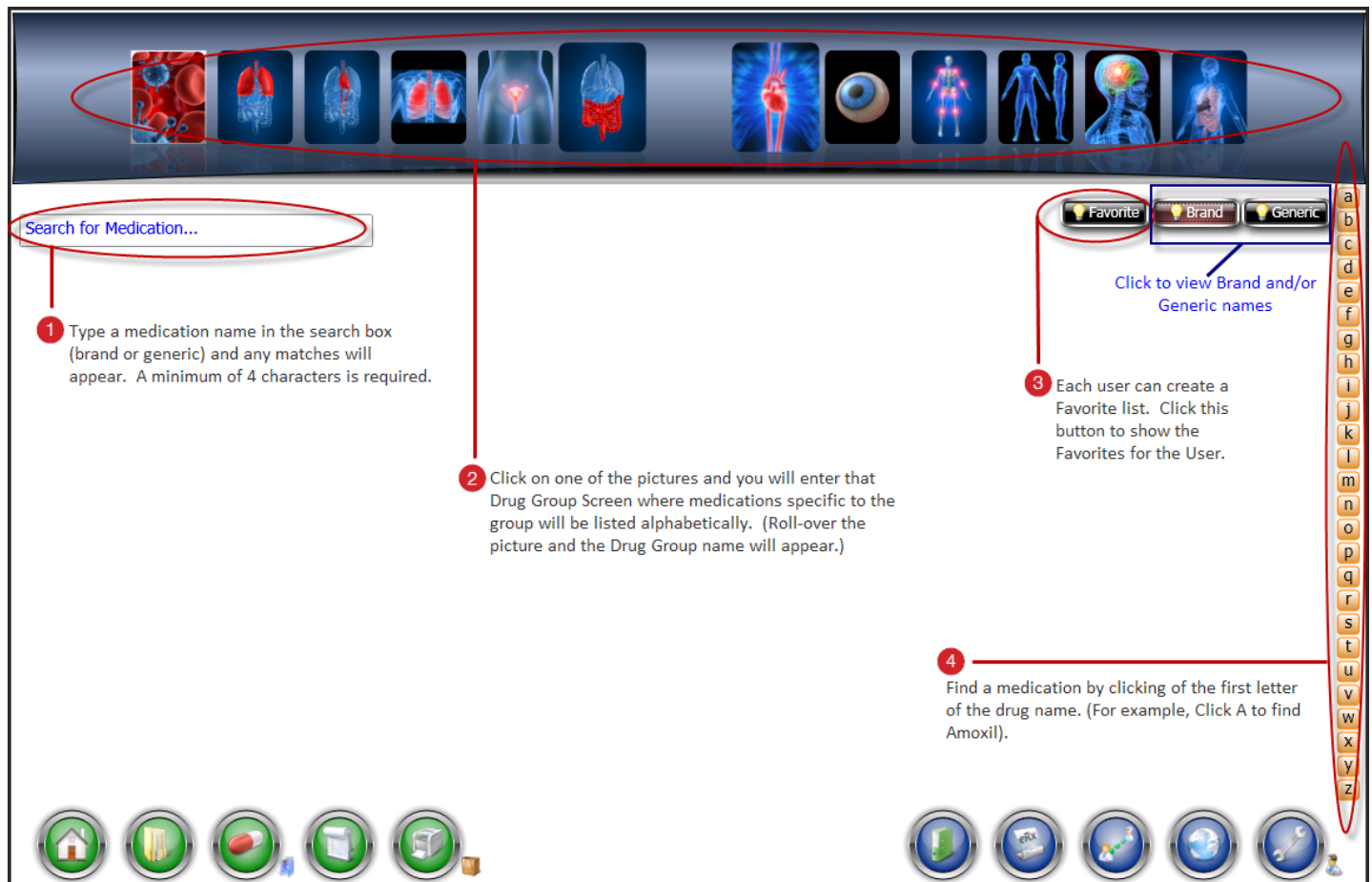
FINDING A MEDICATION



There are multiple ways to find a medication. To begin, click the Medication List button on

the toolbar at the bottom of the screen. Use one of the four options below to locate a medication:

- 1 **Search for medication** box allows users to enter a medication name.
- 2 **Drug Group Screens** at the top of the screen organize medications by group.
- 3 **Favorite List** of medications lists medications a user has added to their favorite list.
- 4 **A-Z Rolodex** allows for searching by the first letter of medication name.



TIP: The top right of the screen has Brand and Generic buttons that can be used to limit or expand the results you see on-screen.

SAMPLE MEDICATION LIST SCREEN

This screen lists all Antibiotic Medications alphabetically.

GELLER, Ross Input: [ScriptWriter](#) Birth 12-May-1965 (44y) Gender Male Office Id 12--

Address 2020 Friends Road, New York, NY, ... Phone and email (555) 555-5555 Insurance (1) Known allergies

Antibiotic (Brand)


Search for Medication... Favorite Brand Generic

<input type="checkbox"/> Allinia	<input type="checkbox"/> Biaxin XL Pak	<input type="checkbox"/> Diflucan	<input type="checkbox"/> Flagyl ER	<input type="checkbox"/> Lariam-Interaction	<input type="checkbox"/> Mycostatin	<input type="checkbox"/> Prifitin-Interaction	<input type="checkbox"/> Septra DS	<input type="checkbox"/> Vantin
<input type="checkbox"/> Amoclan	<input type="checkbox"/> Ceclor	<input type="checkbox"/> Donyx	<input type="checkbox"/> Floxin	<input type="checkbox"/> Levaquin	<input type="checkbox"/> Nizoral	<input type="checkbox"/> Proquin XR	<input type="checkbox"/> Solodyn	<input type="checkbox"/> Veetids
<input type="checkbox"/> Amoxil	<input type="checkbox"/> Cedax	<input type="checkbox"/> Duricef	<input type="checkbox"/> Flumadine	<input type="checkbox"/> Levaquin Leva-Pak	<input type="checkbox"/> Noroxin	<input type="checkbox"/> Pylera	<input type="checkbox"/> Spectracef	<input type="checkbox"/> Velosef
<input type="checkbox"/> Aptivus	<input type="checkbox"/> Ceftin	<input type="checkbox"/> E.E.S. 200	<input type="checkbox"/> Fuzeon	<input type="checkbox"/> Lexiva	<input type="checkbox"/> Norvir	<input type="checkbox"/> Pyridium	<input type="checkbox"/> Sporanox	<input type="checkbox"/> VFEND
<input type="checkbox"/> ATRIPLA	<input type="checkbox"/> Cefzil	<input type="checkbox"/> E.E.S. 400	<input type="checkbox"/> Grifulvin V	<input type="checkbox"/> Macrobid	<input type="checkbox"/> Norvir Soft Gelatin	<input type="checkbox"/> QUALAQUIN	<input type="checkbox"/> Sporanox Pulsepak	<input type="checkbox"/> Vibramycin
<input type="checkbox"/> Augmentin	<input type="checkbox"/> Cipro	<input type="checkbox"/> E.E.S. Granules	<input type="checkbox"/> Gris-PEG	<input type="checkbox"/> Macrodantin	<input type="checkbox"/> Noxafil	<input type="checkbox"/> Rebetol	<input type="checkbox"/> Sumycin	<input type="checkbox"/> Videx EC
<input type="checkbox"/> Augmentin ES-600	<input type="checkbox"/> Cipro XR	<input type="checkbox"/> Emtriva	<input type="checkbox"/> Hiprex	<input type="checkbox"/> Malarone	<input type="checkbox"/> Omnicef	<input type="checkbox"/> Relenza Diskhaler	<input type="checkbox"/> Sustiva	<input type="checkbox"/> Viracept
<input type="checkbox"/> Augmentin XR	<input type="checkbox"/> Cleocin	<input type="checkbox"/> E-Myacin	<input type="checkbox"/> Intelence	<input type="checkbox"/> Meproin	<input type="checkbox"/> Oracea	<input type="checkbox"/> Rescriptor	<input type="checkbox"/> Tamiflu	<input type="checkbox"/> Viramune
<input type="checkbox"/> AVC Vaginal	<input type="checkbox"/> Cleocin Vagl	<input type="checkbox"/> Epiriv	<input type="checkbox"/> Invirase	<input type="checkbox"/> Minocin	<input type="checkbox"/> PCE	<input type="checkbox"/> Retrovir	<input type="checkbox"/> Tindamax	<input type="checkbox"/> Viread
<input type="checkbox"/> Avelox	<input type="checkbox"/> Clindesse Vagl	<input type="checkbox"/> Epzicom	<input type="checkbox"/> Isentress	<input type="checkbox"/> Monurol	<input type="checkbox"/> Pediazole	<input type="checkbox"/> Reyataz	<input type="checkbox"/> Trimox	<input type="checkbox"/> Vivotif Berna Vaccin
<input type="checkbox"/> Bactrim	<input type="checkbox"/> Combivir	<input type="checkbox"/> EryPed	<input type="checkbox"/> Kaletra	<input type="checkbox"/> Moxatag	<input type="checkbox"/> Pegasys SubQ	<input type="checkbox"/> Rifadin-Interaction	<input type="checkbox"/> Trizivir	<input type="checkbox"/> Xifaxan
<input type="checkbox"/> Bactrim DS	<input type="checkbox"/> Copegus	<input type="checkbox"/> Ery-Tab	<input type="checkbox"/> Keflex	<input type="checkbox"/> Myambutol	<input type="checkbox"/> PEG-Intron Redipen	<input type="checkbox"/> Rifamate-Interaction	<input type="checkbox"/> Truvada	<input type="checkbox"/> Zerit
<input type="checkbox"/> Baraclude	<input type="checkbox"/> Crixivan	<input type="checkbox"/> Factive	<input type="checkbox"/> Ketek	<input type="checkbox"/> Mycelex MM	<input type="checkbox"/> PegIntron SubQ	<input type="checkbox"/> Rimactane-Interaction	<input type="checkbox"/> Tyzeka	<input type="checkbox"/> Ziagen
<input type="checkbox"/> Biaxin	<input type="checkbox"/> Cytovene	<input type="checkbox"/> Famvir	<input type="checkbox"/> Ketek Pak	<input type="checkbox"/> Mycelex-7 Vagl	<input type="checkbox"/> Plaquenil	<input type="checkbox"/> Selzentry	<input type="checkbox"/> Valcyte	<input type="checkbox"/> Zithromax
<input type="checkbox"/> Biaxin XL	<input type="checkbox"/> Declomycin	<input type="checkbox"/> Flagyl	<input type="checkbox"/> Lamisil	<input type="checkbox"/> Mycobutin-Interaction	<input type="checkbox"/> Prezista	<input type="checkbox"/> Septra	<input type="checkbox"/> Valtrex	<input type="checkbox"/> Zithromax TRI-PAK

TIPS:

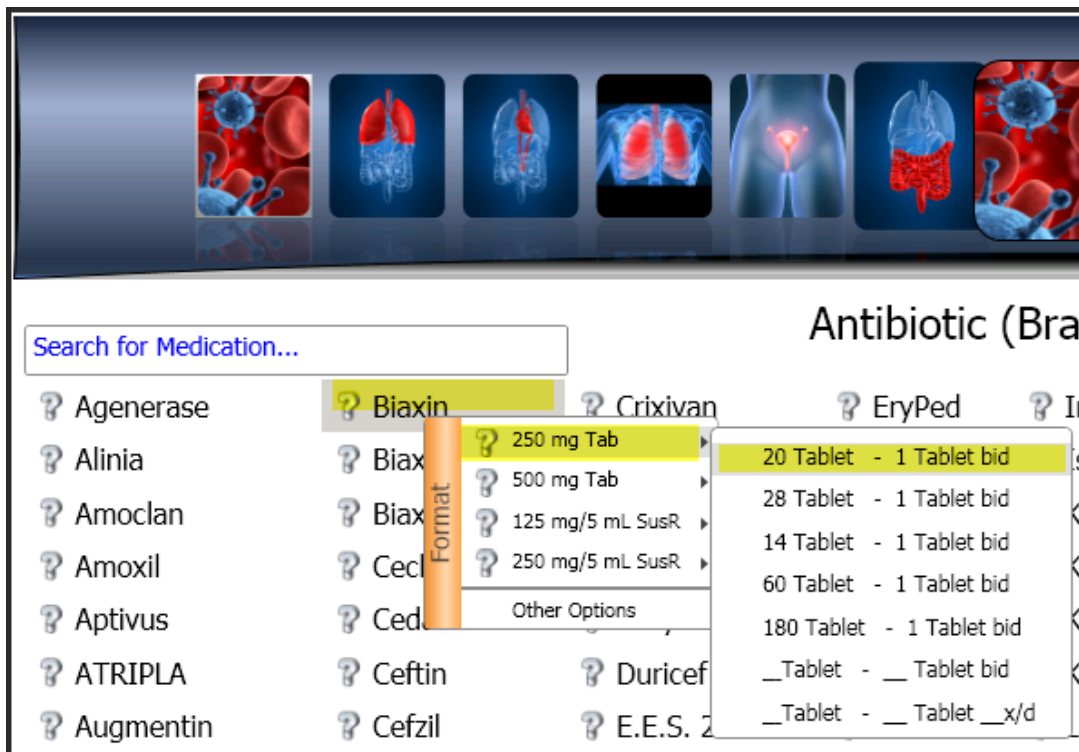
- ScriptSure indicates the formulary status for each medication via an icon that appears in front of the medication. Place your mouse over the icon to reveal a tool-tip with more information.
- The software checks for drug-allergy and drug-drug interactions instantly on screen. Any medications shown in red indicate an interaction for this patient.

SELECTING A MEDICATION TO PRESCRIBE

1 Click the Medication List button: 

2 Find the medication you would like to prescribe (see Pg.10 for steps to select a medication).

3 **Double LEFT-click** on the drug name and a drop-down list will appear offering you pre-programmed formats:







4 Once a format is selected, the Prescription Preview window will open and you can Print, Fax or Pharmacy Direct (Electronically Send) the prescription (See page 14 for more).

Note: If you would like to quickly select the default format for a medication, you can single **RIGHT-click** on a drug and the default format will automatically be chosen. *The default format is considered to be a widely prescribed format for the particular drug.*

- If you would like to modify the drug format, you can do so at the Prescription Preview window.

PRESCRIPTION PREVIEW SCREEN

Modifications can be made to a prescription prior to printing or sending. This is done at the Prescription Preview screen. All fields can be modified and the send method for the medication can be chosen from this screen.

- 1 Click the Medication List button: 
- 2 Find the medication you would like to prescribe (see Pg.10 for steps to select a medication).
- 3 **Double LEFT-click** on the drug name and a drop-down list will appear offering you pre-programmed formats that can be selected.
- 4 When the Prescription Preview window opens, the format selected will be expressed in the fields. You can make any modifications necessary at this point: change the quantity, set refill amount, add a comment, etc.).
- 5 When ready to produce the prescription, click one:   or .

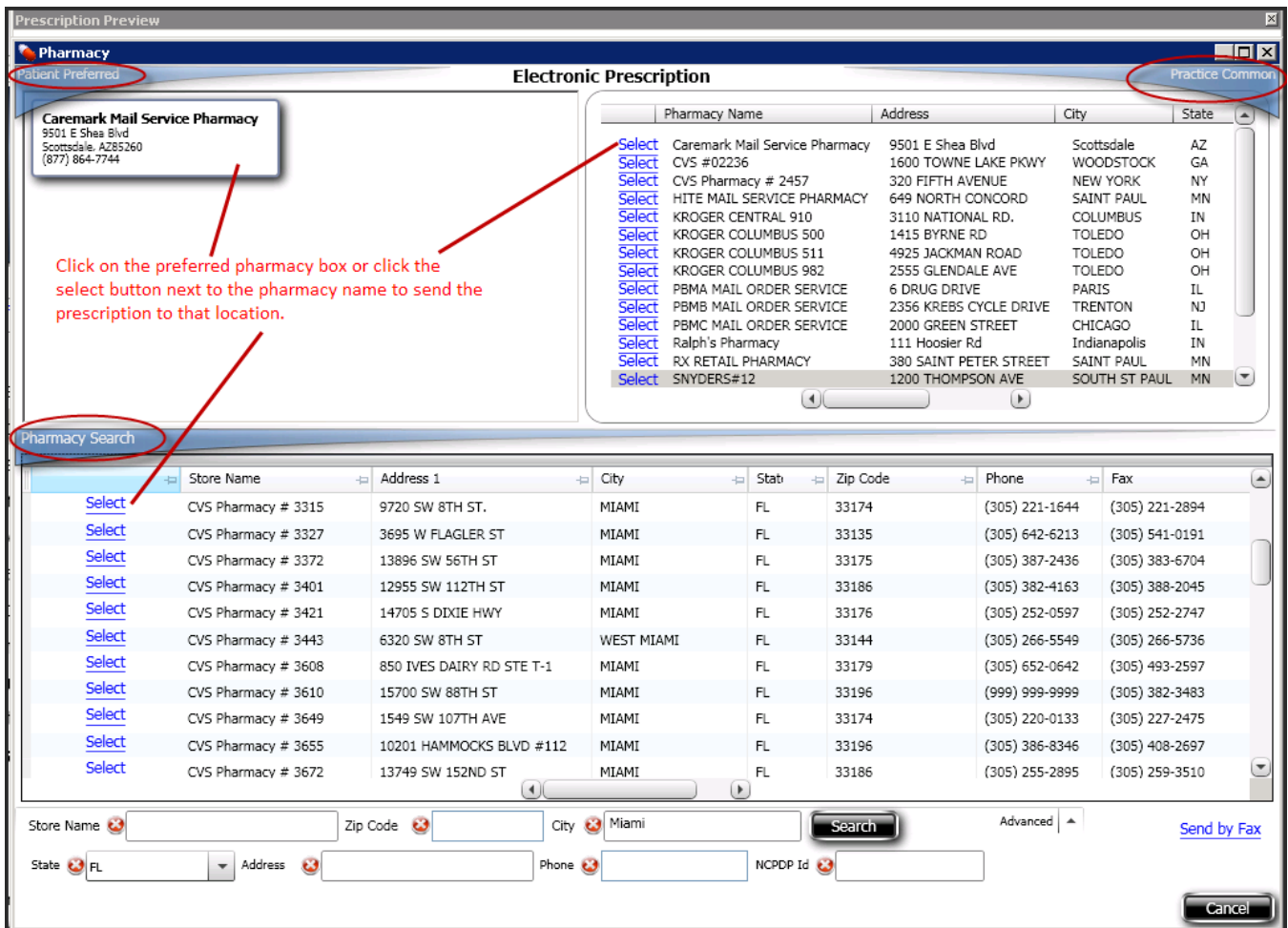
(NOTE: Formulary compliance and class alternatives are shown on this screen)

SENDING A PRESCRIPTION ELECTRONICALLY TO A PHARMACY

1 After selecting a medication, you can send a prescription electronically to a retail or mail order pharmacy by clicking the **Pharmacy Direct** button on the Prescription Preview window.

2 The Pharmacy window will open. There are three different areas of this screen that will show:

- Patient Preferred pharmacies
- Pharmacies Common to the practice
- Pharmacy Search results




3 To select a Pharmacy to send a prescription to, click the Select Link next to the pharmacy name.

Note: For Mail Order facilities, a Mail Order Button will appear when a patient's insurance is recognized as being able to accept Mail Order prescriptions. Otherwise a manual Pharmacy Search will need to be done to locate a retail pharmacy.

CREATE A FAVORITE MEDICATION LIST

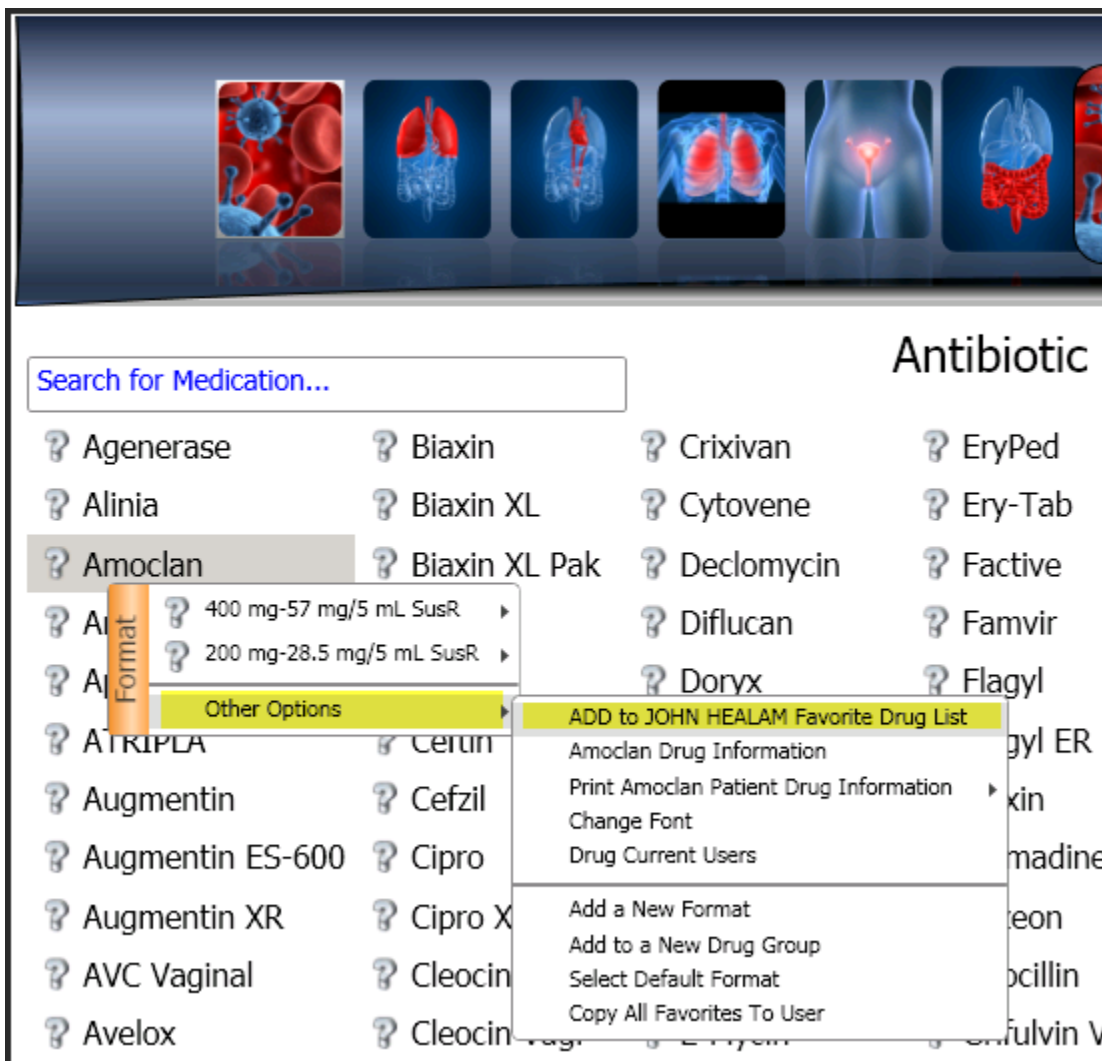
ScriptSure allows you to select a medication and add it to a Favorite List so that it can be located easily in the future.

Add a Medication to Favorite Medication list:

1 Click the Medication List button: 

2 Find the medication you would like to add to your favorite list.

3 After locating the medication to add to your Favorite list, **double LEFT-click** on the drug name and a drop down box will appear. Click **Other Options** and then **Add to (my) Favorite Drug List**:



Search for Medication...

Antibiotic

? Agenerase	? Biaxin	? Crixivan	? EryPed
? Alinia	? Biaxin XL	? Cytovene	? Ery-Tab
? Amoclan	? Biaxin XL Pak	? Declomycin	? Factive
? Amoclan 400 mg-57 mg/5 mL SusR		? Diflucan	? Famvir
? Amoclan 200 mg-28.5 mg/5 mL SusR		? Doryx	? Flagyl
? ATRIPLA	? Cerun		gyl ER
? Augmentin	? Cefzil		kin
? Augmentin ES-600	? Cipro		madine
? Augmentin XR	? Cipro X		leon
? AVC Vaginal	? Cleocin		ocillin
? Avelox	? Cleocin		fulvin V

Format

Other Options

ADD to JOHN HEALAM Favorite Drug List

Amoclan Drug Information

Print Amoclan Patient Drug Information

Change Font

Drug Current Users

Add a New Format

Add to a New Drug Group

Select Default Format

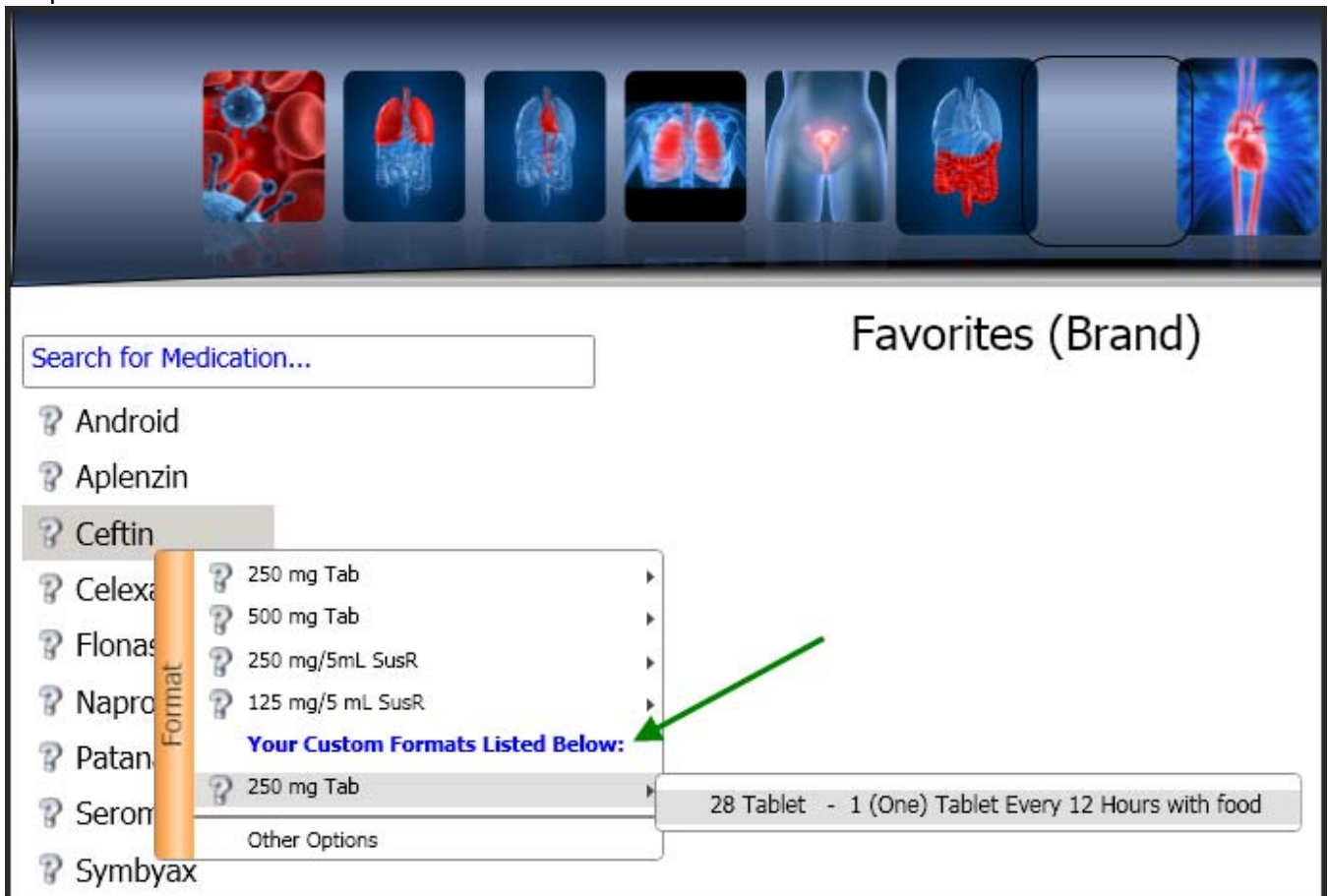
Copy All Favorites To User

STORING A NEW FORMAT

ScriptSure allows you to customize the formats attached to any medication for easy selection in the future.

- 1 Click the Medication List button:
- 2 Find the medication you would like to prescribe.
- 3 **Double LEFT-click** on the drug name and a drop-down list will appear offering you pre-programmed formats that can be selected.
- 4 When the Prescription preview window opens, the format selected will be expressed in the fields at the top. At this point, you can modify the prescription fields in any way you want.
- 5 After making your modifications, at the top of the Prescription Preview screen click [Store Custom Format](#) Link and follow the on screen confirmation and verification prompts.

The next time you select the medication, the newly added format will be available for selection in the drop-down list:



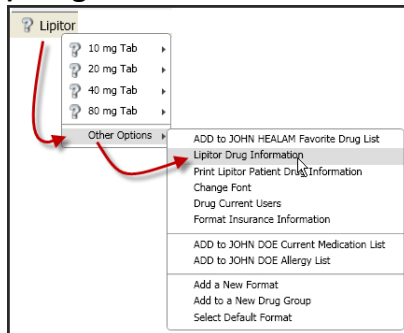
The screenshot displays the 'Favorites (Brand)' section of the ScriptSure application. At the top, there is a navigation bar with several icons representing different body systems. Below this is a search bar labeled 'Search for Medication...'. A list of medications is shown, including Android, Aplenzin, Cefitin, Celexa, Flonase, Naproxen, Patanol, Seronid, and Symbyax. The 'Cefitin' entry is selected, and a dropdown menu is open, showing various dosage forms: 250 mg Tab, 500 mg Tab, 250 mg/5mL SusR, and 125 mg/5 mL SusR. Below these, a section titled 'Your Custom Formats Listed Below:' is visible, with a green arrow pointing to a custom format: '28 Tablet - 1 (One) Tablet Every 12 Hours with food'. A vertical orange bar labeled 'Format' is positioned to the left of the dropdown menu.

VIEWING MEDICATION INFORMATION

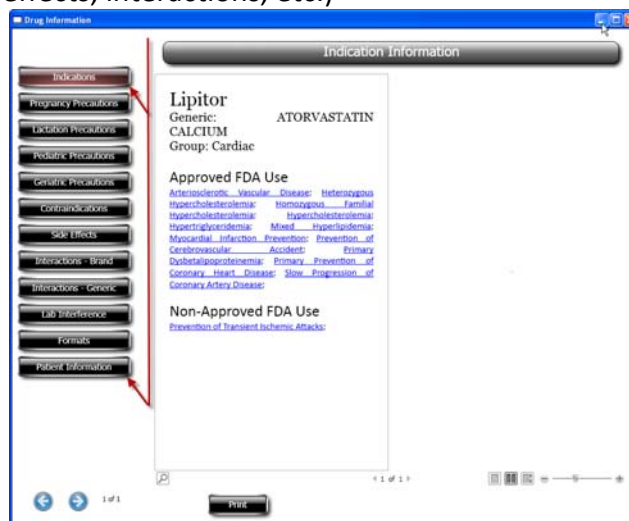
ScriptSure includes clinical drug information for every medication. Follow the steps below to view this information on screen. In addition, you can print patient educational sheets on medications. ScriptSure offers two different databases:

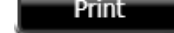
- First Databank medication information sheets (10th grade level-English)
- **Optional** Multum medication information sheets (7th Grade level-English & Spanish avail.)

- 1 Click the Medication List button:
- 2 Find the medication you would like to prescribe.
- 3 **Double LEFT-click** on the drug name and a drop-down list will appear.
- 4 Click **(Drug Name) Drug Information** selection from the drop-down list:



- 5 The Drug Information detail window will open and you can click the tabs on the left to reveal more information (e.g. side-effects, interactions, etc.)



NOTE: To print an educational information sheet to give to a patient, click  at the bottom of the Drug Information window. You will then be able to select the Drug Information sheet you would like to print (i.e. First Databank or Multum; English or Spanish).

FAQ

HOW DO I CHANGE WHERE THE PRESCRIPTIONS WILL PRINT TO?

- 1 Select a patient and then select a medication to print.
- 2 At the Prescription Preview screen, click the printer destination box to change where the prescription will print (see red arrow below):

The screenshot shows the Prescription Preview window for a patient named DOE, James. The window contains several fields for drug information, including Drug Name (Amoxil), Dose 1 (250 mg/5 mL SusR), Quantity (150), and Route (Milliliter). A red arrow points to the Print Destination dropdown menu at the bottom of the window, which is currently set to HP Color LaserJet CM2320 MFP Series PCL 6. Other fields include Refill (0), Substitution Allowed (checked), and a toolbar with buttons for Save Only, Cancel, Print Label, Print Label-Info, Print, Fax, and Pharmacy Direct.

- 3 Clicking print will store this printer setting.

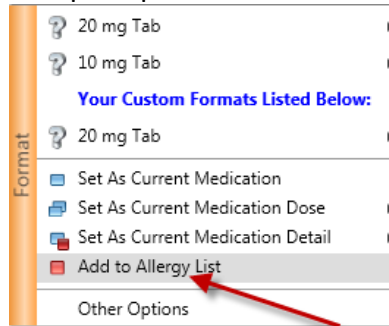
TIP: You can also change the printer destination of prescriptions (and any other reports) by clicking the small printer at the bottom right of toolbar.



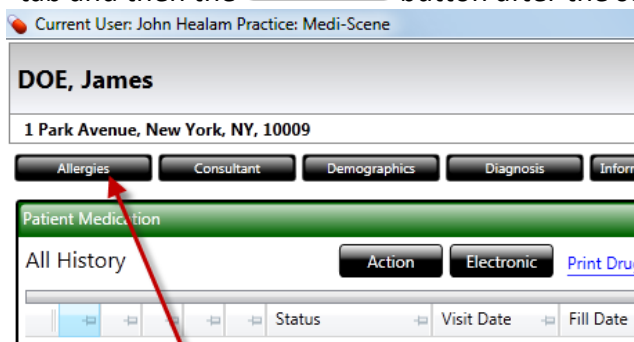
FAQ (continued)

HOW DO I RECORD A PATIENT ALLERGY?

1. A simply way to record an allergy for a patient is to:
 - a. Select the patient,
 - b. Find the medication on the medication list screen that the patient is allergic to.
 - c. Double-click the medication and when the drop down appears, click **Add to Allergy List** and follow the on-screen prompts.

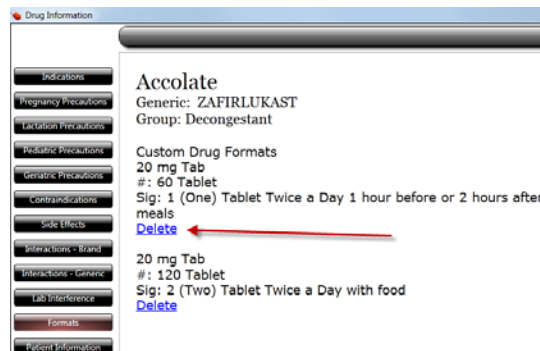


2. Another way to add an allergy is to select the patient and from the patient's chart screen , click the **Allergies** tab and then the **Add** button after the screen opens.



HOW DO I DELETE A CUSTOM FORMAT?

Double-left click on the medication that would like to delete a custom format from. When the drop down appears, click **Other Options**, then **Drug Information**. A window will open with several tabs on the left. Click **Formats**. All the formats for that medication will appear and you can scroll to the format you want to remove and click the Delete Link:



FAQ (continued)

HOW DO I SAVE WORK DONE FOR A PATIENT?

All activities for a patient are automatically stored. To view the activities performed for a patient today,

click the **BAG** that appears to the right of the Print Discharge button:



. This will open the Encounter window for the patient visit allowing you to view all work performed for the patient.

HOW DO I PRINT A SUMMARY SHEET OF THE PATIENT ENCOUNTER?

A discharge summary sheet of the visit can be printed by clicking the Print Discharge button at the conclusion of the patient visit.




HOW DO I CHANGE TO A DIFFERENT USER AFTER BEING LOGGED IN?

Click the doctor icon at the bottom of screen.



HOW DO I EXIT THE PROGRAM?

Press the  button that appears in the top right-hand corner of the program.

TECHNICAL SUPPORT

If you have any questions, please contact Daw Systems, Inc. professional support staff to assist you.

Technical Support can be reached by phone or e-mail at:

Phone: (866) 755-1500 Ext. 2

E-mail: support@dawsystems.com

SALES SUPPORT:

Phone: (866) 755-1500 Ext. 1

E-mail: sales@dawsystems.com



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